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PATENT & TRADEMARK OFFICE

Attorney's Docket No. 9400-60 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Gary Marr
Serial No.: 10/685,190
Filed: October 14, 2003
For: **METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR MONITORING PROGRESSION THROUGH A SERVICE ORDER PROCESS**

Date: October 28, 2003

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CHANGE OF CORRESPONDENCE ADDRESS

Sir:

The address of the correspondence attorney in the above-referenced case has changed to:

USPTO Customer No. 39072
Myers Bigel Sibley & Sajovec
Post Office Box 37428
Raleigh, North Carolina 27627
Telephone: 919/854-1400
Facsimile: 919/854-1401

Please address all correspondence to the above address.

Respectfully submitted,

Robert M. Meeks
Registration No. 40,723

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on October 28, 2003.

Candi L. Riggs

Candi L. Riggs
Date of Signature: October 28, 2003